

trupanion™

Medical insurance for the life of your pet.



The Trupanion Exam Day Offer Program

Trupanion medical insurance helps pet owners budget for unexpected injuries and illnesses. When pet owners are more financially prepared for the unexpected, it means more satisfied and loyal clients, an opportunity to practice best medicine, and most importantly, more pets receiving the care they need.

Trupanion's one simple plan* includes:

- 90% coverage for eligible treatments based on your actual costs, not a benefit schedule.
- No per condition, annual, or lifetime payout limits.
- The ability to pay your hospital directly with direct billing.
- Coverage for congenital and hereditary conditions.

EXAM DAY OFFERS

When a pet owner activates an Exam Day Offer within 24 hours after their pet's exam, they receive:

- 30 days of comprehensive coverage for all new injuries and illnesses, including hereditary and congenital conditions.
- Immediate coverage — all waiting periods are waived.
- No upfront charges — no financial information is required.

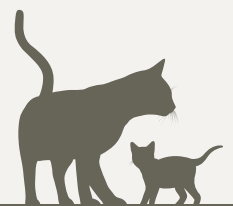
*Terms and conditions apply.

GETTING STARTED IS EASY

Ask your clients at check in or when booking appointments, "Who is your medical insurance provider?" This helps get the conversation started.

Recommend medical insurance for pets, especially at first visits for puppies and kittens and at wellness exams, and, if asked, share your Trupanion experience.

Give clients an Exam Day Offer — it's helpful to keep a pad in each exam room. Remind them before they leave that the offer expires 24 hours after their pet's exam.



Have questions or need more Exam Day Offers?
Contact your local Territory Partner or our Partner Support Team.

CALL 877.589.1862 OR VISIT [TRUPANION.COM/VETERINARIANS](https://www.trupanion.com/veterinarians)

FREQUENTLY ASKED QUESTIONS

How does my hospital get Exam Day Offers?

We'll provide them at no cost. You can expect your local Trupanion Territory Partner to visit and drop off Exam Day Offers regularly, or our Seattle team can ship some to you. Alternatively, our patented desktop application, Trupanion Express™, can issue Exam Day Offers electronically to pet owners via email. For more information about Trupanion Express, visit Trupanion.com/veterinarians/trupanion-express, talk to your local Territory Partner, or call us at 855.727.9085.

Are all pets eligible for Exam Day Offer coverage?

All cats and dogs from birth to 14 years of age are eligible for coverage from an Exam Day Offer. When clients enroll, their pets can receive lifelong coverage.

Can a pet benefit from an Exam Day Offer more than once?

No, clients can only have one Exam Day Offer activated for them. Pet owners with multiple pets can activate Exam Day Offers for each of their pets as long as they've had an exam within 24 hours before activation. Pet owners who received an Exam Day Offer but did not activate it can receive another at their next exam.

Is the coverage offered in the Exam Day Offer the same as the core Trupanion policy?

Yes, Exam Day Offers provide the exact same coverage as the standard Trupanion policy but without waiting periods or upfront charges. However, don't worry about explaining coverage or policy details, just tell pet owners to give us a call and we'll take it from there! You can also direct them to Trupanion.com/pet-insurance to see the full policy.

What is not covered with an Exam Day Offer?

The same as what's not covered in the core Trupanion policy: pre-existing conditions, routine wellness care, exam fees, and sales tax where applicable. For coverage exclusion details, see the full policy at Trupanion.com/pet-insurance.

Are illnesses and injuries discovered during the exam eligible for coverage?

No, any illness or injury detected during the exam is considered a pre-existing condition.

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More questions?

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*Terms and conditions apply. Please see the policy for complete details at Trupanion.com/pet-insurance.

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