



trupanion™

Medical insurance for the life of your pet.

The Trupanion Exam Day Offer Program

Trupanion medical insurance helps pet owners budget for unexpected injuries and illnesses. When pet owners are more financially prepared for the unexpected, it means more satisfied and loyal clients, an opportunity to practice best medicine, and most importantly, more pets receiving the care they need.

Trupanion's one simple plan* includes:

- 90% coverage for eligible treatments based on your actual costs, not a benefit schedule.
- No per condition, annual, or lifetime payout limits.
- The ability to pay your hospital directly with direct billing.
- Coverage for congenital and hereditary conditions.

EXAM DAY OFFERS

When a pet owner enrolls with an Exam Day Offer within 24 hours after their pet's exam, they receive:

- Immediate coverage—all waiting periods are waived.
- A waived enrollment fee—a savings of \$35.
- Complete coverage for all new injuries and illnesses, including hereditary and congenital conditions.

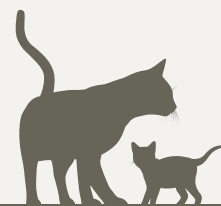
*Terms and conditions apply.

GETTING STARTED IS EASY

Ask your clients at check in or when booking appointments, "Who is your medical insurance provider?" This helps get the conversation started.

Recommend medical insurance for pets, especially at first visits for puppies and kittens and at wellness exams, and, if asked, share your Trupanion experience.

Click a button in the software and your client will receive an Exam Day Offer from Trupanion.



Have questions?

Contact your local Territory Partner or our Partner Support Team.

CALL 877.589.1862 OR VISIT [TRUPANION.COM/VETERINARIANS](https://www.trupanion.com/veterinarians)

FREQUENTLY ASKED QUESTIONS

Are all pets eligible for Exam Day Offer coverage?

All cats and dogs from birth to 14 years of age are eligible for coverage from an Exam Day Offer. When clients enroll, their pets can receive lifelong coverage.

Can a pet benefit from an Exam Day Offer more than once?

No, clients can only enroll with one Exam Day Offer per pet. Pet owners with multiple pets can enroll each of their pets with an Exam Day Offer as long as they've had an exam within 24 hours of enrollment. Pet owners who received an Exam Day Offer but did not enroll with it can receive another at their next exam.

Is the coverage offered in the Exam Day Offer the same as the core Trupanion policy?

Yes, Exam Day Offers provide the exact same coverage as the standard Trupanion policy but without waiting periods or enrollment fees. However, don't worry about explaining coverage or policy details, just tell pet owners to give us a call and we'll take it from there! You can also direct them to Trupanion.com/pet-insurance to see the full policy.

What is not covered with the Exam Day Offer?

The same as what's not covered in the core Trupanion policy; pre-existing conditions, routine wellness care, and exam fees. For coverage exclusion details, see the full policy at Trupanion.com/pet-insurance.

Are illnesses and injuries discovered during the exam eligible for coverage?

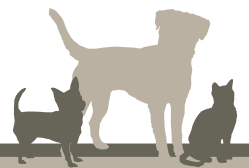
No, any illness or injury detected during the exam is considered a pre-existing condition.

Can my hospital get non-electronic Exam Day Offers?

Yes! We can provide them at no cost. Ask your local Territory Partner or Account Manager about getting some for your hospital.

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More questions?

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This is intended as staff member education to help increase confidence in a product that has a presence in your hospital.

*Terms and conditions apply. Please see the policy for complete details at Trupanion.com/pet-insurance. Trupanion is a registered trademark owned by Trupanion, Inc. Underwritten in Canada by Omega General Insurance Company and in the United States by American Pet Insurance Company, 6100-4th Ave S, Seattle, WA 98108. Please visit AmericanPetInsurance.com to review all available pet health insurance products.

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